

**Premium Heating Oil | Propane | Diesel | Pellets | Heating | Cooling**  
*The D'Amato Family*

**GENERATOR FUEL PROCEDURES**

All Generator Customers

1. Please call our office to alert us that you are on emergency power.
2. Please call our office and let us know when you are at 50% capacity so that we can initiate a fuel delivery.

*Not following the two steps above may delay a fuel delivery.*

- We will not be responsible for deliveries that cannot be made due to impassable or unsafe roads, streets or yards.
- All generator deliveries are COD unless you have an established account with credit terms.
- Visit our website for up-to-date news on contingency plans if we release such information.
- All fuel deliveries that are delivered after hours will be assessed an emergency delivery charge regardless of the time the order was placed. The emergency delivery charge is \$125.

Diesel Generator Customers Only

- You must have an established account pre-event, in order to receive a fuel delivery. Spot diesel deliveries are not sanctioned unless directly authorized by management.
- If you have credit terms, your account must be in good standing in order to receive prompt delivery of fuel or punitive penalties may be levied.

Propane Generator Customers Only

- Power Fuels, under no circumstances, will fill any propane tank or cylinder that is leased by another propane provider. This voids our Liability Insurance and we are not following any issuance by the State of a lift of the "Container Law".
- Please be aware of product inventory on your property and understand its implications and limitations.
- Power Fuels will not fill any propane tank or cylinder not meeting our minimum safety requirements and/or requirements set in place by the National Fire Protection Association.